

Nānahea i Whakarerekē | Last Modified
Rārangi Arotake | Review Date
Mana Whakaae | Approval Authority
piha Whakapiri | Contact Officer

November 2021

May 2022

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Kupu Whakataki | Introduction

This document codifies an enabling framework to manage the way the University accesses and uses Cloud services, while avoiding a ‘shadow IT’ environment.

Kaupapa Here | Policy Statements

‘The Cloud’ is shorthand for the provision of computing services that are accessed via the internet. For this reason, they are readily accessible and can be scaled up or down as required. Their use though, is not without risk. Adopting a service from “the Cloud”, particularly a business system, may not be any less challenging to implement than an in-house service, and indeed may expose users to unanticipated risks, costs and/or service outages.

To address these risks and accommodate the requirements of different user communities across campus, this document establishes the University’s position on selection, use and business rules surrounding the use of Cloud services.

1. Establishment of a Cloud Management Framework

The Cloud management framework applies to the University as a whole, but recognises that different University functions have different requirements. The Cloud management framework is aligned with the national [Cloud Computing Risk and Assurance Framework, agreed by Cabinet in 2013 \(ICT.Govt.NZ website\)](#) and overseen by the Government Chief Information Office.

This policy codifies a Cloud selection and management framework that:

Sets out the University's approach to Cloud use and adoption, and integrates this with existing University information management policies;

Aligns this with the wider New Zealand Government approach to Cloud Services;

Lists a series of underlying adoption principles and selection criteria;

Where appropriate, provides a technical implementation schedule

The University's Cloud Management Framework includes

A Cloud Policy (this document);

A Cloud Management Framework document;

A Cloud Request and Registration Process; and

Advice, guidance documentation and support materials/services.

2. Risk Management

Cloud services must be chosen, implemented and used with reference to the University's risk management models and frameworks, and applied used used33.15 718.18 Tm0 Tm0 00008871

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security and access.

